



Handy Sanitary District
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ORDINANCE FOR WATER AND SEWER CUSTOMERS

WHEREAS, Handy Sanitary District provides water and sewer services to many customers, AND

WHEREAS, Handy Sanitary District wants to improve efficiency in its operations, AND

WHEREAS, Handy Sanitary District wants to reduce the number of cutoffs and restorations of water service because of non-payment, AND

WHEREAS, Handy Sanitary District wants to provide a sequence to apply partial payments, AND

WHEREAS, Handy Sanitary District wants to support income producing properties and make efficient the establishment of accounts and payment to reduce cutoff and restoration of water service, AND

WHEREAS, Handy Sanitary District must connect sewer services to houses where sewer is available, AND

WHEREAS, Handy Sanitary District has mandatory authority to require customers to connect to our sewer system around the Badin Lake.

WHEREAS, Handy Sanitary District has an interest in seeing that its ordinances are enforced;

NOW THEREFORE, Handy Sanitary District adopts this ordinance effective upon an affirmative vote on the Ordinance and after October 1, 2017, governing both water and sewer services.

Monthly services bills are to be mailed to the customer on the first day of the month. Bills are due on the 21st day of the month. Payments received in our office after the 21st day of the month will be charged a late fee, the amount of which will be set from time to time by the District staff in consultation with the Board. The late fee is initially set at \$15. If the bill including any applicable late charge is not paid prior to the 10th day of the following month, water services will be discontinued (cut off). After the cutoff report is dispatched to the field staff, the account holder is

responsible to pay a service fee even if the staff does not get the cut off completed prior to the owner paying the delinquent charges. Currently the service fee is set at \$65, but may be set from time to time by the District Staff in consultation with the Board.


With the approval of this Ordinance the customer must pay ALL outstanding water and sewer charges if the sewer is connected to the house prior to restoring water service. The provision of water and sewer services is specifically conditioned upon satisfaction of all previously owed utility debts to the District, whether incurred at the same location or not. No partial payment of services will be allowed unless approved by the General Manager.

After two cutoffs during the last 12 months period, the customer will be required to pay an additional deposit of \$100 prior to the restoration of water services. After the third cutoff or any number of cutoffs greater than three during the previous 12 months period, the customer will pay an additional service fee of \$50 prior to the restoration of services. These additional fees and deposits are intended to deter repeated late payments by the same customer and to compensate the District for its costs in cutting off and restoring service on multiple occasions at the same property.

Partial payments of outstanding bills will be accepted, except after a cutoff, and applied to the outstanding charges in this order: other charges/fees, sewer and then water. If the water charges become delinquent, water services will be cutoff according to the procedure listed above.


Clerk to the Board of Supervisors


Chair of Board of Supervisors


Date